

Financial Services Agency Social Media Moderation Policy

1. Account Information

The Financial Services Agency (hereinafter referred to as the “FSA”) has the following official social media accounts (hereinafter referred to as the “Accounts”).

(In principle, the posts are in Japanese only.)

■Name of social media: X (formerly Twitter)

○(1) Account name: Financial Services Agency

(2) Account URL: @fsa_JAPAN (https://twitter.com/fsa_JAPAN)

○(1) Account name: JFSA (Official English Account)

(2) Account URL: @JFSA_en (https://twitter.com/JFSA_en)

○(1) Account name: Financial Services Agency Financial Trouble Alert Information

(2) Account URL: @fsa_attention (https://twitter.com/fsa_attention)

○(1) Account name: Financial Services Agency Seminars and Recruitment

(2) Account URL: @fsa_seminar (https://twitter.com/fsa_seminar)

○(1) Account name: Tsumitate Wa Nisa

(2) Account URL: @Wa_nisa_FSA (https://twitter.com/Wa_nisa_FSA?lang=ja)

○(1) Account name: JFSA Sustainable Finance Team

(2) Account URL: @sustainableFSA(<https://twitter.com/sustainableFSA>)

○(1) Account name: Financial Services Agency Procurement Information

(2) Account URL: @fsa_procurement (https://twitter.com/fsa_procurement)

○(1) Account name: Securities and Exchange Surveillance Commission

(2) Account URL: @SESC_JAPAN (https://twitter.com/SESC_JAPAN)

○(1) Account name: Certified Public Accountants and Auditing Oversight Board

(2) Account URL: @cpaob_JAPAN (https://twitter.com/cpaob_JAPAN)

■Name of social media: Line

○(1) Account name: Financial Services Agency support for those who are suffering from impact of the COVID-19

(2) URL: @accessfsa2020 (<https://fsa2020.jimdofree.com/line>)

■Name of social media: Instagram

○(1) Account name: Financial Services Agency Measures for Peer to Peer Lending

(2) Account URL: @fsa_p2pl (https://www.instagram.com/fsa_p2pl/)

■Name of social media: Facebook

○(1) Account name: Financial Services Agency (for Students)

(2) URL:

<https://www.facebook.com/%E9%87%91%E8%9E%8D%E5%BA%81%E5%AD%A6%E7%94%9F%E5%90%91%E3%81%91-158334754721724/>

■Name of social media: YouTube

○(1) Account name: Financial Services Agency Channel

(2) URL: <https://www.youtube.com/channel/UCpIgZIDc-ptkZZTvzqlwGQg>

■Name of social media: LinkedIn

○(1) Account name: Financial Services Agency, Japan

(2) URL: <https://www.linkedin.com/company/financial-services-agency-japan/about/>

2. Purpose

This policy sets forth matters concerning the moderation of the official FSA accounts.

3. Basic Principles

The Accounts post information on measures carried out by the FSA and aim to deepen users' understanding as well as increase their awareness of the measures.

The Accounts are focused on informational purposes only, so the Agency will not respond to any comments or messages posted on the social media sites. Comments and inquiries should be submitted to the relevant contact points at the FSA.

Contact points for comments and inquiries on the Accounts (available only in Japanese)

Please contact below via telephone. Phone number: 03-3506-6000 (Switchboard number)

X(formerly Twitter) "Financial Services Agency" "JFSA"	Public Relations Office, Planning and Management Division, Strategy Development
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<p>YouTube “Financial Services Agency Channel”</p> <p>LINE “Financial Services Agency support for those who are suffering from impact of the COVID-19”</p>	<p>and Management Bureau, Financial Services Agency</p>
<p>X(formerly Twitter) “Financial Services Agency Financial Trouble Alert Information”</p>	<p>Public Relations Office, Planning and Management Division, Strategy Development and Management Bureau, Financial Services Agency (*)</p>
<p>X(formerly Twitter) “Financial Services Agency Seminars and Recruitment”</p> <p>Facebook “Financial Services Agency (for Students)”</p>	<p>Resources Management Division, Strategy Development and Management Bureau, Financial Services Agency</p>
<p>X(formerly Twitter) “Tsumitate Wa Nisa”</p> <p>LinkedIn“Financial Services Agency,Japan</p>	<p>Strategy Development Division, Strategy Development and Management Bureau, Financial Services Agency</p>
<p>X(formerly Twitter) “JFSA Sustainable Finance Team”</p>	<p>International Affairs Office, Planning and Management Division, Strategy Development and Management Bureau, Financial Services Agency</p>
<p>X(formerly Twitter) “Financial Services Agency Procurement Information”</p>	<p>Budget, Organization and Support Services Office, Resources Management Division, Strategy Development and Management Bureau; Financial Services Agency</p>
<p>Instagram “Financial Services Agency Measures for Peer to Peer Lending”</p>	<p>Money Lending Business Office, Risk Analysis Division, Strategy Development and Management Bureau, Financial Services Agency</p>
<p>X(formerly Twitter) “Securities and Exchange Surveillance Commission”</p>	<p>Planning and Management Division, Executive Bureau, Securities and Exchange Surveillance Commission</p>
<p>X(formerly Twitter) “Certified Public Accountants and Auditing Oversight Board”</p>	<p>Planning, Management and CPA Examination Office, Executive Bureau, Certified Public Accountants and Auditing Oversight Board</p>

(*) The information posted on this account is handled by multiple departments. Depending on the content of your opinion or inquiry, the contact listed above and other departments in charge may handle the information.

Comments and inquiries on the FSA (available only in Japanese)

Please contact the Financial Services Users Office via the link below.

URL: <https://www.fsa.go.jp/receipt/soudansitu/index.html>

4. How the Accounts are Moderated

The Accounts are moderated by the following Divisions and Offices of the FSA and post information on measures carried out by the FSA.

- Public Relations Office, Planning and Management Division, Strategy Development and Management Bureau, Financial Services Agency (X(formerly Twitter) “Financial Services Agency” and “JFSA”, YouTube “Financial Services Agency Channel”, LINE “Financial Services Agency support for those who are suffering from impact of the COVID-19”)
- Resources Management Division, Strategy Development and Management Bureau, Financial Services Agency (X(formerly Twitter) “Financial Services Agency Seminars and Recruitment”, Facebook “Financial Services Agency [for Students]”)
- Strategy Development Division, Strategy Development and Management Bureau, Financial Services Agency (X(formerly Twitter) “Tsumitate Wa Nisa”, LinkedIn “Financial Services Agency, Japan”)
- International Affairs Office, Planning and Management Division, Strategy Development and Management Bureau, Financial Services Agency (X(formerly Twitter) “JFSA Sustainable Finance Team”)
- Budget, Organization and Support Services Office, Resources Management Division; Strategy Development and Management Bureau, Financial Services Agency (X(formerly Twitter) “Financial Services Agency Procurement Information”)
- Money Lending Business Office, Risk Analysis Division, Strategy Development and Management Bureau, Financial Services Agency (Instagram “Financial Services Agency Measures for Peer to Peer Lending”)
- Planning and Management Division, Executive Bureau, Securities and Exchange Surveillance Commission (X(formerly Twitter) “Securities and Exchange Surveillance Commission”)
- Planning, Management and CPA Examination Office, Executive Bureau; Certified Public Accountants and Auditing Oversight Board (X(formerly Twitter) “Certified Public Accountants and Auditing Oversight Board”)

In principle, the Accounts mainly post information on the FSA website. Meanwhile, new information may be posted when the information is provided to specific users or when it is

considered inappropriate to post the information on the FSA website, in light of the scope of users, the frequency of use, the background to the post, and other relevant factors.

Note that the Accounts may follow accounts and websites of the national and local governments, those of institutions and organizations of public nature, and those that are considered helpful in providing information to citizens, and cite or repost posts by such accounts and websites.

5. Notes

Users may experience difficulty in browsing in some environments, such as on certain types of browsers. For example, linked pages may not load properly.

6. Disclaimer

- The FSA is taking as much care as possible to ensure the accuracy of the information posted by the Accounts. However, the FSA is not responsible for any consequences whatsoever that may result from decisions or actions taken by users based on the information.
- The FSA is not responsible for any consequences whatsoever that may result from comments by users on the Accounts' posts.
- The FSA is not responsible for any inter-user trouble caused by the Accounts or damages suffered as a result, or for any user-third party trouble caused by the Accounts or damages suffered as a result.
- The copyright and other rights of the posts, including comments, belong to the users who make the post. However, by posting content, it is deemed that the user licensed the right to utilize the content globally at no charge and on a non-exclusive basis to the FSA, and it is deemed that the user has consented not to exercise copyright or other rights against the FSA.
- The FSA bears no responsibility for any other damages caused by the Accounts.

7. Deleting Users' Posts or Comments and Taking Other Necessary Measures

We reserve the right to delete posts or comments or ban accounts without notice when they fall under any of the following conditions.

- Posts, comments, or accounts that infringe or are likely to infringe a law, ordinance, or other regulations
- Posts, comments, or accounts that slander or defame a particular individual, company, group, or other entities, or damage their reputation or trustworthiness
- Posts, comments, or accounts that promote criminal acts
- Posts, comments, or accounts aimed at political activities, election campaigns, or religious activities, or similar posts, comments, or accounts
- Posts, comments, or accounts that breach intellectual property rights of the FSA or a third

- party, including patents, design rights, copyrights, trademarks, and portrait rights
- Posts, comments, or accounts aimed at advertisement, promotion, soliciting, sales activities, and other for-profit activities
 - Posts, comments, or accounts that involve or promote discrimination by race, ideology, creed, or the like
 - Comments with the same or similar contents posted repeatedly by the same user
 - Posts, comments, or accounts that violate public order and morals
 - Posts, comments, or accounts that include false information, deviate from the truth, are mere rumors, or promote the spread of rumors
 - Posts, comments, or accounts that leak confidential information or breach privacy, including those identifying, disclosing, or leaking personal information without the authorization of its owner
 - Posts, comments, or accounts that pretend to be other users, third parties, or other entities.
 - Harmful programs or the like
 - Inappropriate posts, comments, or accounts that include abusive, obscene, indecent, or offensive expressions or the like
 - Posts, comments, or accounts that intend to take viewers to other websites, without expressing any views or opinions
 - Posts, comments, or accounts that alter the whole or part of the information posted by the FSA
 - Posts, comments, or accounts that are irrelevant to the information posted by the FSA
 - Posts, comments, or accounts that violate the terms and conditions of the policy of the hosting social media
 - Other posts, comments, or accounts that include information considered to be inappropriate by the FSA, or links or other connections to such information

8. Copyrights

Copyrights over the information posted on the Accounts (hereinafter referred to as the “Content”) belong to the FSA or those with valid rights.

Information made available in the Content may be freely used, copied, publicly transmitted, translated or otherwise modified on condition that the user complies with provisions (1) to (6) below. Commercial use of the Content is also permitted.

Note, however, that numerical data and data in simple tables, graphs, and so forth are not subject to copyright. Accordingly, this policy does not apply to such data, and said data may be used freely. Functions for the posts, such as comments, may also be used freely.

Use of the Content constitutes agreement by the user with this policy.

(1) Source citation

- a. The user must cite the source when using the Content.

(Example)

Source: YouTube “Financial Services Agency Channel”

Source: (Title of the Content) (YouTube “Financial Services Agency Channel”)

(URL of the Content page) (Used on [Month] [Date], [Year]), etc.

- b. When using the Content after editing, include a statement expressing that the Content has been edited, in addition to the abovementioned source citation, but not in any way making public or using edited information in a format that may be misconstrued as having been created by the state.

(Example)

(Title of the video) Created by editing (YouTube “Financial Services Agency Channel”)

(Title of the video) Created by Company XX. based on (YouTube “Financial Services Agency Channel”), etc.

(2) Preventing the infringement of rights of a third party other than the state

- a. In some cases, a third party other than the state may hold copyrights or other rights to a part of the Content. For the Content where a third party other than the state holds copyrights or other rights (e.g., portrait rights in a photograph, publicity rights, etc.), it is the responsibility of the user to obtain consent for use from the third party other than the state unless there is explicit indication that the rights have already been cleared.
- b. If a third party other than the state holds rights to a part of the Content, said fact may be directly or indirectly stated or indicated through source citations, but in some cases the part of the Content to which the third party other than the state holds the rights may not be clear or may not be explicitly stated. It is the responsibility of the user to confirm the rights pertaining to the use of the Content.
- c. Even if a third party other than the state holds copyrights to the Content, some use of the Content, such as quoting, may be allowed without the consent of the copyright holder, under the Copyright Act of Japan.

(3) Content where this policy does not apply

This policy does not apply to the following Content.

- a. Symbol marks, logos, and character designs which represent an organization or a specific business.

- b. Content that clearly states the application of different rules of use with an explanation of specific and reasonable grounds.

(4) Governing law and jurisdiction

- a. This policy shall be governed by and construed in accordance with the laws of Japan.
- b. In case of a dispute relating to the use of the Content based on this policy, or this policy itself, the user agrees that the exclusive court of first instance shall be the district court with jurisdiction in the place where the organization that has published the disputed Content or this policy is located.

(5) Disclaimer

The Content may be modified, moved, or deleted without prior notice.

(6) Other

- a. This policy does not limit those types of uses for which, under the Copyright Act of Japan, license from the rights holders is not required.
- b. This policy is governed by the Government of Japan Standard Terms of Use (Version 2.0). When the Content has already been used in accordance with the previous version of the Government of Japan Standard Terms of Use, the terms and conditions continue to apply.
- c. This policy is compatible with the Creative Commons Attribution License 4.0 (copyright license agreement provided at <https://creativecommons.org/licenses/by/4.0/legalcode.ja> and hereinafter referred to as the “CC BY”). This means that the Content based on this policy may be used under the CC BY in lieu of this policy.

9. Banning of the Use of URL Shortening Service

For security reasons, the use of URL shortening services is prohibited as a general rule, unless the social media has an automatic URL shortening service itself and cannot avoid its use.

10. Publication and Modification of the Moderation Policy

This policy shall be posted on the FSA website. This policy may be revised, as necessary, without prior notice.