(Provisional translation) Financial Services Agency May 11, 2020

Consideration by Association Members in Making Payments to Affiliated Stores amid the COVID-19 Pandemic (Request)

In light of the current situation where the COVID-19 infection is spreading, the FSA requests the following. Please properly inform the members of your association.

Members of the Japan Payment Service Association are requested to meticulously and empathically respond to consultations from affiliated stores affected by the COVID-19 infection with regard to the timing of reimbursement of advance payments and expenses for reimbursement, etc., and endeavor to take flexible and appropriate measures, such as the alteration of the timing.