Main Topics Raised by the Financial Services Agency (FSA) at a Dialogue Meeting with the Industry Association

Held on January 20, 2026 (with the Japan Securities Dealers Association (JSDA))

1. Response to incidents of unauthorized access and transactions in Internet transactions

○ On January 14, 2026, the FSA announced on its website the status of incidents of unauthorized access to securities accounts and unauthorized tradings as of the end of December 2025. As the incidents continue to occur, we request that securities companies continue to maintain a sense of urgency and alert investors and strengthen security measures.

○ We revised the supervisory guidelines in October 2025 and requested that the mandatory phishing-resistant multi-factor authentication be implemented by the end of June 2026. Through the Japan Securities Dealers Association, we have requested the monitoring of the status of compliance with the supervisory guidelines for the securities companies providing Internet trading services. We would like to request the cooperation of these securities companies.

○ With regard to compensation for customers who have suffered damage, we ask securities companies to take sincere measures to rebuild an environment in which investments can be made with peace of mind.

○ We would like to ask each securities company to continue to recognize that the management has the responsibility for security measures and to make every possible effort to prevent the spread and recurrence of damage for customers.

2. Offering User-Friendly Financial Services

○ With the enactment of the revised Act for Eliminating of Discrimination against Persons with Disabilities in April 2024, companies are obliged to provide necessary and reasonable consideration for the removal of social barriers from persons with disabilities, when requested by persons with disabilities, if the burden is not excessive. In providing such assistance, companies are requested to respond flexibly through mutual understanding and through constructive dialogue between both parties.

○ In addition, whether or not a burden falls under the category of excessive burden is to be judged comprehensively and objectively according to specific individual circumstances, such as the degree of impact on business, the degree of feasibility, and the degree of costs and burdens, without prejudice to the purpose of the Act by, for example, broadening the interpretation of excessive burden without specific consideration by each securities company. However, even if an excessive burden is determined, it is requested that each securities company make efforts to explain the reasons carefully to persons with disabilities and gain their understanding.

○ The FSA has clearly stated that it is considered to be reasonable accommodation for financial institution staff to write on behalf of visually impaired a person or a person who has difficulty writing. In addition, based on the purpose of the Act for Eliminating Discrimination against Persons with Disabilities and the Guidelines for Business Operators that Fall within the Purview of the FSA to Eliminate Discrimination against People with Disabilities, it has requested financial institutions not only to develop internal rules but also to conduct internal training and the dissemination of information to site staff.

○ We understand that each securities company confirms the intention of the customer and takes measures such as confirmation by a senior manager, attendance, recording, etc., before writing on behalf of the customer when opening a securities account. However, we would like securities companies to continue to take measures to improve the convenience of users and take measures in consideration of persons with disabilities, etc., based on the purpose of the Act for Eliminating Discrimination against Persons with Disabilities and the FSA's Guidelines.

3. Comprehensive Economic Measures to Realize a Strong Economy: Transforming Anxiety into Hope with the Underlying Strength of Japan and the Japanese People

○ On November 21, 2025, the Cabinet approved the Comprehensive Economic Measures to Realize a Strong Economy: Transforming Anxiety into Hope with the Underlying Strength of Japan and the Japanese People.

○ The government's comprehensive economic measures were compiled under the following three pillars: (1) security of people's livelihoods and response to high prices; (2) realization of a strong economy through investment for crisis management and growth; and (3) strengthening defense and diplomatic capabilities.

○ As for the FSA, the following measures are included:

- Formulate and promote the Regional Financial Strengthening Plan to enable regional financial institutions to further contribute to regional economic growth;
- Further promote the Asset Management Nation through further enhancement of financial and economic education and NISA, and substantial corporate governance reform; and
- Promote financial institutions' support for companies affected by U.S. tariff measures in addressing their cash flow and other needs.

○ The FSA is committed to contributing to Japan's sustainable economic growth through these efforts. We ask for the understanding and cooperation of financial institutions.

4. Regional Financial Strengthening Plan

○ On December 19, 2025, the FSA announced the Regional Financial Strengthening Plan.

○ Based on discussions at the Working Group on Strengthening Regional Financial Capabilities of the Financial System Council, this Plan includes measures for regional financial institutions to further contribute to enhancing the value of regional companies and resolving regional issues, as well as measures to improve the environment for this purpose.

○ Regional financial institutions are expected to contribute to the enhancement of corporate value through the exercise of a wide range of financial intermediation functions, in addition to supporting regional companies through funding support. For example, in order to support the growth of regional companies by regional financial institutions, we will promote cooperation between regional financial institutions and players with expertise in market development and business development in Japan and overseas with the creation of specific cases through demonstration experiments and the provision of knowledge.

○ On the other hand, in order for regional financial institutions to continue to support regional economies, it is also important to secure sufficient risk-taking capacity by strengthening their business foundations. To this end, the Act on Special Measures for Strengthening Financial Functions includes the extension and expansion of the terms of capital participation and fund grant programs.

- For the sustainable development of regional businesses and economies, collaboration with various intraregional and extra-regional players, not limited to regional financial institutions, is essential. We would like each securities company to refer to this Plan.

5. Q&A on the dispatch of lecturers by the Japan Financial Literacy and Education Corporation (J-FLEC)

- In order to make it easier for financial institutions to utilize J-FLEC's dispatch of lecturers, J-FLEC compiled the main questions that have been received and formulated a Q&A for financial institutions.

- For example, it is stipulated that the presence of staff of financial institutions when lecturers are dispatched and the introduction of products and services before and after lecturers are dispatched are not necessarily prevented if arrangements are made with the client.

- The use of J-FLEC's dispatch of lecturers will also reduce financial institutions' burdens. If financial institutions have any questions, we want them to contact J-FLEC directly using the contact information provided in the Q&A and consider using the system.

- Furthermore, in November 2025, J-FLEC began to distribute online video lectures, which we hope will be utilized by financial institutions.

6. Japan Weeks 2026

- During Japan Weeks 2025, various securities companies held their own events, including the Startup Forum of the Japan Securities Dealers Association (JSDA). A total of 87 finance-related events were held during the period, with approximately 25,000 participants in total.

- In 2026, Japan Weeks will be held from October 26 to October 30 as a core week. This year, the FSA hopes to be even more creative in its publicity and event planning in order to raise the interest of domestic and foreign financial companies and investors. We would like to ask the JSDA and securities companies for their continued cooperation and coordination.

7. The Second Impact Consortium Study Session (for Funders)

○ The Impact Consortium, of which the FSA and the Ministry of Economy, Trade and Industry serve as secretariats, promotes discussions among a wide range of stakeholders, including investors, financial institutions, corporations, NPOs, and local governments, in order to establish investment and financing to create impact as a powerful method and market, and to promote businesses.

○ As part of the activities of the Consortium, since November 2025, we have been holding an online study session, the "Possibility of Expanding the Perspective of Impact - Learning from the Basics, the First Step toward Practice -", open to non-members of the Consortium, with the aim of deepening the understanding of impact-related initiatives by those who have begun to take an interest in them and linking them to their implementation.

○ The second study session, scheduled for February 2, 2026, will address the significance and potential of impact finance, the role that funders should play, and practical points, mainly for funders such as regional financial institutions and institutional investors.

○ Details and application procedures are available on the Consortium website. We encourage all financial institutions to participate actively.

(Reference) Impact Consortium seminar information

https://impact-consortium.fsa.go.jp/seminar

8. Consideration of financial income in medical and nursing care insurance

○ A meeting of relevant ministries and agencies was held on November 26, 2025 to conduct practical considerations on the realization of fair treatment of financial income in the medical and nursing care insurance system.

○ In order to reflect financial income in the burden of medical and nursing care insurance, considerations are being carried out on the premise that a submission obligation is established in social insurance related laws and regulations, and that a method of utilizing legal records related to financial income in the tax system is used.

○ Furthermore, at this meeting, it was decided that relevant ministries and agencies would collaborate to carry out the following measures:

- To improve the rate of entry of individual numbers in legal records relating to financial income and the accuracy of the content of entries; and
- To request online submission of legal records relating to financial income, while striving to ascertain the actual state of the administrative burden, etc.

○ In the future, we will conduct a fact-finding survey on the submission method of legal records and the rate of My Number entries, etc. In doing so, we would like to closely cooperate with financial institutions and ask for their cooperation.

9. Results of requests for tax reform in FY2026

○ The outline of tax reform announced at the end of 2025 indicated that the following measures would be taken:

- Elimination of age restriction on the NISA accumulation investment quota, expansion of target products, and abolition or replacement of the tax-law-based obligation to confirm tax residency;
- Separate taxation of income arising from certain crypto asset transactions on the premise of amendments to the Financial Instruments and Exchange Act, etc.; and

Other measures.

○ We received various support from industry members in the tax reform request process.

○ In the future, we will consider and discuss various issues, including practical issues in implementing the above measures, and we ask for the continued cooperation of financial institutions.

10. Request related to the Financial Action Task Force (FATF) statement dated October 24, 2025

○ At the FATF Plenary Meeting held from October 22 to 24, 2025, a statement on jurisdictions with significant strategic deficiencies in anti-money laundering and counter-terrorist financing measures was adopted.

○ The statement identifies Democratic People's Republic of Korea (DPRK) and Iran as jurisdictions subject to countermeasures, and Myanmar as a jurisdiction subject to enhanced due diligence measures proportionate to the risks arising from Myanmar. With regard to Iran, the following countermeasures have been added from this time:

- Refusing the establishment of subsidiaries or branches or representative offices of financial institutions from Iran; and
- Prohibiting financial institutions from establishing subsidiaries or branches or representative offices in Iran.

○ In response, on December 1, 2025, the FSA and other relevant ministries and agencies issued the letter of request ("Appropriate Implementation of the Act on Prevention of Transfer of Criminal Proceeds Based on the FATF Statement dated October 24, 2025") to the relevant financial institutions and associations.

○ The letter of request calls for thorough implementation of the obligation, such as to confirm transactions and to report suspicious transactions, based on the Act on Prevention of Transfer of Criminal Proceeds. We strongly request that all affiliated financial institutions be fully informed of this obligation.

11. Japan Fintech Week 2026

○ The FSA holds Japan Fintech Week to promote the attractiveness of Japanese fintech to the world and create business opportunities for the further development of fintech. This event is coordinated with various fintech-related events held by various organizations.

Japan Fintech Week 2025, held in March 2025, featured over 80 events and welcomed approximately 20,000 participants from Japan and overseas, making it a highly successful event.

○ In 2026, Japan Fintech Week 2026 will be held from February 24 to March 6, 2026.

During this period in 2026, various events will be held by public and private organizations. FIN/SUM, now in its 10th year of participation, will be held under the theme of "The New Financial Ecosystem Shaped by AI and Blockchain," and will include panel discussions on a wide range of topics, including regional finance and sustainability, in addition to AI and blockchain.

○ Details of each event will be posted on the Japan Fintech Week official website as they become available. We would like all financial institutions to check and participate actively.

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12. Feedback of Cross-industry financial sector cybersecurity exercise (Delta Wall 2025)

○ The FSA plans to provide the results of its assessment of the Cross-industry financial sector cybersecurity exercise (Delta Wall 2025) conducted in October 2025 to the participating financial institutions at the end of January 2026. As the inquiry period is open until the end of February, we would appreciate it if you could review the evaluation details, and should you have any questions, please contact the help desk that will be indicated at the time of the feedback.

○ For the institutions whose evaluation results were not satisfactory, we ask that senior management carefully review the identified issues and proceed with prioritized improvements, beginning with a revision of their incident response procedures.

○ In addition, we request that senior management monitor the progress of these improvement efforts and, should any delays occur, identify the underlying causes and take corrective action. Furthermore, if shortages in personnel or budget are contributing factors, we ask that these issues be addressed through planned and sustained efforts.

○ Moreover, even for financial institutions that performed well in this exercise, it should be noted that the assessment was conducted under a specific scenario. We therefore encourage continued development and testing of incident response capabilities by considering multiple scenarios that reflect evolving threat trends.

○ For institutions that did not participate in the exercise, the FSA, through the respective industry associations, will provide feedback on the common challenges identified across the sector as well as examples of good practices. We ask that non-participating institutions also use this feedback to strengthen their cybersecurity posture.

13 Initiatives to implement the Enterprise Value Charge System

○ On May 25, 2026, the Act on the Promotion of Cash Flow-Based Lending will take effect, and a new security right called Enterprise Value Charge will be introduced.

The Enterprise Value Charge was designed with reference to all asset security practices in other countries and is expected to be utilized not only for lending to SMEs but also for LBO financing.

○ Loans secured bysecured by Enterprise Value Charges have also been positioned as a new asset class, drawing on international practices. In June 2025, as part of related measures under the policy of promoting Japan as a Leading Asset Management Center, the Cabinet approved a policy to "promote loans secured by Enterprise Value Charges by addressing various practical issues, including the development of standard contractual documentation, and to stimulate growth of lending products such as venture debt and leveraged loans, and well as the development of secondary markets for such products."

(Reference 1) "Proposal for Promoting Japan as a Leading Asset Management Center 2.0", Association of Diet Members for Asset Management Nation (April 23, 2025)

[Enhancement of financial services that contribute to the growth of SMEs and provision of a variety of asset management products]

(3) Further promotion of diversification of investable assets and related areas

・In light of the establishment of the framework for the Enterprise Value Charge lending system next year, the FSA should support the use of Enterprise Value Charge loans and aim to revitalize and market growth loans such as venture debt and leveraged loans in order to promote private credit by addressing various practical issues such as standardizing specific contract templates.

(Reference 2) Grand Design and Action Plan for a New Form of Capitalism, 2025 Revised Version (June 13, 2025)

VII. Deepening Initiatives for Promoting Japan as a Leading Asset Management Center

3. Enhancement of financial services and provision of various asset management products that contribute to the growth of SMEs

(3) Promoting loans using Enterprise Value Charge

・In light of the establishment of a new system for loans using Enterprise Value Charge next year, for promoting the private credit, we aim to promote loans using Enterprise Value Charge by sorting out various practical issues, such as the development of contract templates, and to stimulate growth-oriented lending products such as venture debt and leveraged loans and develop of secondary markets for them.

○ In response, on January 9, 2026, an expert study group convened to discuss model security agreements and related covenant documentation in connection with the Enterprise Value Charge.

The materials from this study group are currently being finalized and will be published on the FSA's website as soon as they are ready.

The FSA will continue to support high-quality initiatives that are consistent with the objectives of the Enterprise Value Charge system. We encourage financial institutions considering concrete use cases to engage with the FSA.

14. Financial measures in response to disasters caused by the earthquake off the east coast of Aomori Prefecture in 2025

○ We would like to express our heartfelt sympathy to all victims of the disasters caused by the earthquake off the east coast of Aomori Prefecture in 2025.

○ Following the application of the Disaster Relief Act to Aomori Prefecture and Iwate Prefecture after the disaster, the Tohoku Local Finance Bureau issued a request for financial measures to related financial institutions under joint signature with the Bank of Japan.

○ We ask again for financial institutions to take into consideration our requests and fully recognize the voices and needs of victims of the disasters for providing detailed support tailored from their viewpoint.

(Reference) Application of the Disaster Relief Act

○ Name of disaster			
Name of local public entity	Date of application of the Act (Date of publication by the Cabinet Office)	Competent bureau	Request date for measures
○ Earthquake off the east coast of Aomori Prefecture in 2025			
Aomori Prefecture	December 8 (December 9)	Tohoku Local	December 9

		Finance Bureau	
Iwate Prefecture	December 8 (December 9)	Tohoku Local Finance Bureau	December 9

(End)